# Getting Started In Business:





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#### **GETTING STARTED**



#### **Choosing a Business Structure**

An important step in forming a new business is to determine the type of business structure that you intend to use. There are several types of business structures to choose from, including sole proprietorship, partnership, corporation, limited liability company and limited liability partnership. Each has advantages and disadvantages as well as tax consequences of which you should be aware. You will have to decide which of these structures will best suit your business objectives and needs.

The Department of Revenue Services (DRS) cannot advise

you on choosing a business structure.



An important step in forming a new business is to determine the type of business structure that you intend to use.

For help in making this decision, you may wish to consult a tax practitioner (accountant, enrolled agent, attorney, etc.) or one of the resource organizations

listed in Chapter 10. A tax practitioner can also provide information about how to establish the business structure that you choose.

#### **Business Income Tax Filing Requirements**

Depending upon the business structure you choose, you will need to file certain tax forms to report your business income. An explanation of state income tax requirements for businesses and individuals that apply to each business structure follows. For federal tax information and filing requirements, contact the Internal Revenue Service (IRS). Telephone numbers are in Chapter 10.

- A. Sole Proprietorship: A sole proprietorship is a business that is owned and operated by one individual. This is the simplest and most common form of small business organization. Income earned by the business is reported on the owner's individual income tax return. Because sole proprietors are not employees of their businesses and personal income taxes are not withheld from their income, estimated income tax payments may be required. Use the forms listed below to report your income.
  - Form CT-1040ES Estimated Connecticut Income Tax Payment Coupon for Individuals -If you expect to owe more than \$500 in Connecticut income tax for the year in addition to any Connecticut income tax withheld from earnings at another job or from a pension, you

should make estimated payments. In general, four equal installments are due on April 15, June 15, September 15, and January 15. This requirement applies to residents, part-year residents, and nonresidents who have income derived from or connected with Connecticut sources. Income derived from or connected with Connecticut sources includes income from a business, trade, profession, or occupation carried on in Connecticut and income from any interest in real estate or personal property located in Connecticut or from intangible personal property to the extent it is used in a business, trade, profession or occupation carried on in Connecticut.

If your income fluctuates throughout the year because your income is from a seasonal business or for some other reason, you may benefit from using the annualized income installment

method. If this method is used, the size of the installments may vary, depending upon the amount of income earned during each particular quarter. For more information about estimated income tax, request the most current

version of IP 92(5.8), Estimated Connecticut Income Taxes. If you need information about the annualized income installment method, request the most current version of IP 93(6.5), A Guide to Calculating Your Annualized Estimated Income Tax Installments and Worksheet CT-1040AES. Both publications are available by visiting the DRS Web site at www.state.ct.us/drs or from the Forms Unit.

- Form CT-1040, Form CT-1040EZ or Form CT-1040NR/PY - Individual Income Tax Returns – When the tax year ends, you will file a Connecticut income tax return. Connecticut residents report their income on Form CT-1040 or Form CT-1040EZ. Nonresidents and partyear residents must use Form CT-1040NR/PY. For most taxpayers, the income tax return is due on or before April 15.
- **B.** Partnership: A partnership is the formal relationship existing between two or more persons who join together to carry on a trade or business. The terms of the partnership are generally spelled out in a formal partnership agreement and the partnership is required to apply for a Federal Employer Identification Number (FEIN) from the IRS and to also register as a partnership with DRS for Connecticut tax purposes.

Each partner contributes money, property, labor or skills and agrees to share in the profits or losses of the business. A partnership with income from Connecticut sources must file annually a *Connecticut Partnership Income Tax Return*, Form CT-1065. Although the partnership

is not subject to Connecticut income tax, its partners must report their distributive share of partnership income on a Connecticut individual income

tax return or on **Form CT-G**, Connecticut Group Income Tax Return and Instructions (for partnerships with at least 10 qualifying nonresident partners who elect to be included on a group return).

• Form CT-1065, Connecticut Partnership Income Tax Return – A partnership must file Form CT-1065 annually, regardless of the amount of its income, if it had any income derived from or connected with Connecticut sources during the taxable year. Income derived from or connected with Connecticut sources includes income from a business, trade, profession or occupation carried on in Connecticut and income from any interest in real estate or personal property located in Connecticut or from intangible personal property to the extent it is used in a business, trade, profession or occupation carried on in Connecticut.

**NOTE:** An association of two or more people that has **no** FEIN and **no** formal partnership agreement should **not** register as a partnership for Connecticut tax purposes. For example: spouses whose business is treated as a sole proprietorship for federal income tax purposes should register as a sole proprietorship, not a partnership, for Connecticut tax purposes.

**C. Corporation:** A third type of business organization is the corporation. Its legal status is somewhat more complex than that of a sole proprietorship since a corporation is an

entity created under state law with a legal existence separate and apart from its shareholders. Your tax advisor can help you determine whether to organize as a corporation or a subchapter S corporation. All corporations carrying on or having the right to carry on business in

Connecticut must file a Connecticut corporation business tax return to report income. The tax rate in 1999 is 8.5% and will be reduced to 7.5% for income years beginning on or after January 1, 2000.

The corporation business tax on S corporation net income is being phased out over five years beginning in 1997. An S corporation is now taxed on a

percentage of its nonseparately stated income. The percentage of nonseparately stated income subject to corporation business tax will be reduced each year until the tax is repealed on January 1, 2001. In addition, the tax on an S corporation's capital base and the minimum tax will be eliminated for income years beginning on or after January 1, 2001.

For income years beginning on or after January 1, 1998, a federal S corporation may elect to treat a wholly owned subsidiary as a Qualified Subchapter S Subsidiary (QSSS). QSSSs are not treated as separate corporations and all assets, liabilities, and items of income, deduction, and credit are attributable to the parent. The Connecticut corporation business tax incorporates the federal definition of an S corporation. Thus, a QSSS is not treated as a separate corporation regardless of whether the measure of the corporate tax is net income, capital or the minimum tax. An S corporation parent and its QSSS must file a single Connecticut corporation business tax return in which the assets, liabilities, income, deductions, and credits of each corporation are combined and intercompany transactions are eliminated. For further information request SN 99(3), Effect of Federal Tax Law Changes on the Taxation of Limited Liability Companies and S Corporations and Their Shareholders.

S corporation shareholders report their share of separately stated S corporation income and the percentage of nonseparately stated income that is not taxed at the corporate level on a Connecticut individual income tax return, a group return (Form CT-G) or a composite return (Form CT-1120SI) filed by the S Corporation on behalf of its nonresident shareholders.

Form CT-1120 (C corporations) or Form CT-1120S (S corporations) – The CT-1120

returns are due on or before the first day of the fourth month after the end of the corporation's taxable year (**April 1** for calendar year corporations). Effective for income years beginning on or after January 1, 1998, **Form CT-1120S** returns are due on or before the fifteenth day of

the fourth month after the end of the corporation's taxable year (**April 15** for calendar year corporations). Four estimated payments are required if the corporation estimates its current year tax will exceed \$1000.

Form CT-1120SI, Connecticut S Corporation
 Information and Composite Income Tax Return
 — The return is due from all S corporations on or
 before the fifteenth day of the fourth month after
 the close of the S Corporation's taxable year
 (April 15 for calendar year corporations). This
 requirement is in addition to filing Form
 CT-1120S.

**NOTE:** If you intend to form a corporation or if your outof-state corporation intends to transact business in Connecticut, you should also contact the Connecticut Office of the Secretary of the State. (See Chapter 9 for information on this and other state agencies.)

**D. Limited Liability Company:** The limited liability company (LLC) is defined as an organization having one or more members. It is a hybrid form of business operation, a combination of the corporate and partnership form or corporate and sole proprietorship form. The main advantage of the LLC over other forms of operations is that it allows for limited liability of owners by limiting their debts and obligations.

The federal tax classification of the limited liability company is followed for Connecticut tax purposes. For example, if according to the federal regulations your LLC is classified as a partnership, you will also be classified as a partnership for Connecticut tax purposes.

Taxation as a partnership generally means that there is no equity-level taxation, and that items of income, deduction, and credit "pass through" to the owners (members) from the LLC entity as they would from a partnership.

LLC owners, like partners, can make agreements on how distributions, profits, and losses will be shared, as long as the rules of the entity are met.

The federal "check-the-box" regulations, effective January 1, 1997, recognize single member limited liability companies (SMLLCs) for the first time. The regulations provide that single member limited liability companies may elect either to be taxed as corporations or to be disregarded as entities separate from their owners, in which case they are treated as a sole proprietorship, branch, or division of the owner. Connecticut law now allows the formation of SMLLCs and follows the federal tax consequences. Thus, an SMLLC is disregarded as an entity separate from its owner for Connecticut income tax purposes if it is so disregarded for federal income tax purposes. Otherwise, an SMLLC is treated as a corporation for Connecticut income tax purposes if it is classified as such for federal income tax purposes. For further

information request SN 99(3), Effect of Federal Law Changes on the Taxation of Limited Liability Companies and S Corporations and Their Shareholders.

E. Limited Liability Partnership: The limited liability partnership (LLP) was developed as a mechanism for limiting the liability of individual partners. An LLP is treated like a general partnership for federal purposes and does not limit an individual partner's share of partnership debts and obligations relating to the everyday operations of the organization.

#### **Purchasing an Existing Business**

If you purchase an existing business you should consult a practitioner or business advisor to be certain to take all the steps necessary to protect your interests. In certain cases, the tax liabilities of the former owner can become your liabilities if you do not take precautions. Before you buy, find out about the current owner's tax obligations and take steps to avoid future problems. You are also required to obtain your own Connecticut Sales and Use Tax Permit. You may **not** use the Sales and Use Tax Permit issued to the previous owner. (See Who Must Obtain A Sales and Use Tax Permit on Page 8.)

#### **Successor Liability**

may be held personally liable for the former owner's sales and use tax or admissions and dues tax liabilities.

To avoid this problem, notify DRS by letter of the impending purchase at least one month before the

closing and request a *Tax Clearance Certificate for Sales and Use Taxes*. Clearances are issued **only** to the purchaser, not to the seller.

The purchaser's letter of request must include:

- Name and address of the purchaser;
- Purchaser's Connecticut tax registration number (if assigned);
- Purchase price; include the fair market value of any consideration other than money, paid directly or indirectly by the purchaser to the seller;
- Name and address of the seller;
- Seller's Connecticut tax registration number;
- Expected closing date of the sale;
- A copy of the purchase agreement (including the cover page, signature page, and purchase price) and any attachments to the agreement.

Your letter must be mailed by certified or registered mail to:

Department of Revenue Services Refunds, Clearance and Adjustments Unit Request for Tax Clearance Certificate 25 Sigourney Street Hartford CT 06106-5032

You may also fax the request to the Refunds, Clearance and Adjustments Unit at 860-541-7698. However if you choose to fax your request, you must follow up with certified or registered mail.

Within 60 days of receiving the written request, DRS will either issue the tax clearance certificate to you or notify you of the amount of tax that must be paid before a certificate will be issued. You should withhold the anticipated tax liability from the purchase price at the closing and place that amount in an escrow fund from which the outstanding taxes can be paid. DRS will also advise you if an audit of the business will be conducted. If an audit is planned, you may wish to withhold payment of the entire purchase price and place it in escrow until the audit is completed. If you fail to withhold a sufficient amount, you may be personally liable for the outstanding taxes up to the full amount of the purchase price.

Once all outstanding taxes are paid and outstanding returns are filed a *Tax Clearance Certificate for Sales and Use Taxes*, will be issued to you. Any money remaining in the escrow fund can then be released to the seller.

For further information about the *Tax Clearance Certificate for Sales and Use Taxes*, call DRS Refunds, Clearance and Adjustments Unit at 860-541-3262.

## REGISTERING TO MAKE SALES IN CONNECTICUT



## Who Must Obtain a Sales and Use Tax Permit?

You must obtain a *Sales and Use Tax Permit* from the Department if you intend to engage in any of the following activities in Connecticut:

- Sale, rental or lease of goods;
- Sale of a taxable service; or
- Operation of a hotel, motel or lodging house.

You must obtain a *Sales and Use Tax Permit* **before** making any sales. If you are purchasing an existing business, you may **not** use the *Sales and Use Tax Permit* issued to the previous owner. You are required to obtain

a new *Sales and Use Tax Permit*. If you will have more than a single place of business, you **must** obtain and display a *Sales and Use Tax Permit* for **each** location.

The requirement to obtain a permit applies to individuals, corporations, partnerships, and all other business entities that will be engaged in the business of making sales in this state, regardless

of the number of sales that will be made or the amount of tax that will be collected. Manufacturers and wholesalers as well as retailers must obtain a permit.

As a seller, you are responsible for the collection of sales and use taxes and you are liable for their payment whether or not you collect them as required from your customers. You must file returns and pay the full amount of tax due to DRS.

Failure to obtain a tax permit will result in a fine of not more than \$500 or imprisonment of not more than three months or both for each offense.

#### How to Obtain a Sales and Use Tax Permit

To register a business, complete **Form REG-1**, *Application for Tax Registration Number*. **Form REG-1** is also used to register for most other state taxes administered by DRS. In completing **Form REG-1** you must furnish a general description of your business activities. If your business is a sole proprietorship you must furnish your Social Security

number. If it is a partnership, corporation, limited liability company or limited liability partnership, you must furnish the company's Federal Employer Identification Number (FEIN) and the Social Security numbers, names and addresses of the partners, officers or members. If there are more than three partners, officers or members, attach a list of the remaining names and Social Security numbers to **Form REG-1**.

#### Use **Form REG-1** to register for:

- Admission and Dues Tax
- Business Use Tax
- Cigarette Tax (over-the-counter retail sales)
- Corporation Business Tax
- Dry Cleaning Surcharge
- Income Tax Withholding
- Motor Vehicle Rental Surcharge
- Room Occupancy Tax
- Tourism Account Surcharge on the Rental/Leasing of Passenger Motor Vehicles
- Unrelated Business Income Tax
- Utility Companies Tax
- Sales and Use Taxes

You must

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Sales and

Use Tax Permit

before making

any sales

You may register either by mail or apply in person at the main office of DRS in Hartford or at any of the regional offices. (See the back cover of this booklet for the location of the office nearest you.) If you register by mail, it will take approximately 2-3 weeks to receive the permit. If you apply in person, you will immediately be issued a temporary seller's permit and assigned a Connecticut Tax Registration Number. Once you have the

temporary seller's permit you may begin making sales. You will be mailed your permanent *Sales and Use Tax Permit* which will be valid for two years.

There is a \$20 fee (an additional \$25 if the sale of cigarettes is involved) to register for a *Sales and Use Tax Permit* payable at the time of registration. If you register at a regional office, payment must be made by check or money order. You must bring photo identification, such as a driver's license with you. The application must be signed by the individual owner, partner, officer of the corporation, member of the limited liability company or another who has written authorization to sign in the form of a Power of Attorney.

#### **Changes to Your Registration**

You must notify the DRS Registration Unit in writing if any of the following changes to your business occur:

- Change to the business name or address;
- Change in business owners (including adding/deleting partners or changing corporate officers);
- Change to business structure (incorporating your business, forming a partnership, etc.);
- Addition of new tax liabilities or deletion of tax liabilities for which you are no longer liable;
- Addition of new business locations or the sale or closure of one or more existing locations.

Your permit **cannot** be assigned or transferred. If you close or discontinue business, you **must** file a final sales and use tax return and return the permit for that location to the DRS Registration Unit.

#### Renewal

Your Sales and Use Tax Permit expires every two years and must be renewed. The permit is automatically renewed and mailed to you if your account shows no sales tax delinquencies. If your account shows one or more delinquencies, you will be mailed Form OR-219, an application for renewal, prior to the renewal date.

If your permit is lost or destroyed, you may obtain a replacement by writing to:

Department of Revenue Services Registration Unit PO Box 2937 Hartford CT 06104-2937

Be sure to include your Connecticut Tax Registration Number in all correspondence with the Department. There is no charge for renewal or replacement of your *Sales and Use Tax Permit*.

## **Cooperative Interstate Sales and Use Tax Agreement**

An agreement between the states of New York and Connecticut allows participating businesses that make sales across state lines to voluntarily collect the neighboring states's tax. The agreement also allows the two states to actively exchange sales and use tax information.

#### Who Can Participate in This Agreement?

As a seller, you are eligible to participate if you:

- Are registered for sales tax collection in the state in which you have a physical location (New York or Connecticut);
- Do not have outstanding sales tax liabilities in New York or Connecticut;
- Buy or sell taxable goods and services across the New York/Connecticut border; and
- Do not have a physical place of business in both states.

#### **Benefits of Participation**

If you are eligible and choose to participate, you will benefit from the following:

- Filing one registration form with your home state;
- Filing one tax return with your home state;
- Paying one remittance to your home state; and
- Subject to only one sales and use tax audit, coordinated by your home state.

#### **How to Sign Up**

Please refer to

the back cover

of this publica-

tion for more

information

about the DRS

office nearest

you.

You can register to be a part of the program by requesting an Application For Connecticut/New York Simplified Sales and Use Tax Reporting from

the state in which you are registered to collect sales and use taxes. Submit the completed application to that state. If, after review by both states, your application is accepted, you will receive a certificate of authorization from the neighboring state, authorizing you to collect and remit the neighboring state's tax directly to the state in which you are registered and authorizing you to issue the neighboring state's resale and exemption certificates. For further

information, contact the Connecticut DRS Taxpayer Services Division.

## 3

#### **SALES SUBJECT TO TAX**



#### Sales Tax, Use Tax, Room Occupancy Tax

The *sales tax* is a tax imposed on the retailer for the privilege of doing business in the state. The **rate of 6%** applies to the retail sale, lease or rental of most goods and taxable services. There are no additional sales taxes imposed by local jurisdictions in Connecticut.

If you sell goods or taxable services in Connecticut, you are required by law to charge and collect the Connecticut sales tax. You must also file timely returns and pay the sales tax to DRS, whether or not you collected the tax as required from your customers.

Use tax is due when taxable purchases are made but Connecticut sales tax is not paid. Any individual or

business that purchases taxable goods or services for use in Connecticut without paying Connecticut sales tax **must** pay use tax. If no tax was paid because the purchase was made from an out-of-state mail order company, the use tax due is equivalent to the Connecticut sales tax that would have been due on the sale if it occurred in Connecticut. If another state's tax was paid on purchases made

If you sell goods or taxable services in Connecticut, you are required by law to charge and collect the Connecticut sales tax.

in that state, the use tax due is limited to the amount, if any, by which the Connecticut tax exceeds the tax already paid. Goods or services that are not subject to Connecticut sales tax are not subject to use tax.

**EXAMPLE:** You purchased a \$1,000 computer in another state and paid a \$50 tax to that state. If that computer was purchased for use in Connecticut, then a Connecticut use tax is owed. The Connecticut tax of \$60 is reduced to \$10, after allowance of \$50 for sales tax paid to another jurisdiction. If no tax was paid to the other state, however, the Connecticut use tax is \$60.

Use tax applies to any purchases made by a business of goods and taxable services, except those purchases made for resale. The tax applies to the purchase or lease of assets such as furniture, equipment, machines, instruments and computers. It applies to the purchase of consumable goods such as office supplies, paper, stationery items, certain publications, prewritten software, and books. Use tax also applies to purchases of promotional items, items that will be given away to customers free of charge, as well

as to services used by the business such as vehicle repair, landscaping, janitorial, or snow removal services.

If purchases were made in connection with carrying on a trade, occupation, business or profession that is not otherwise required to register to collect sales tax, the purchaser must register for business use tax by completing **Form REG-1**, Application for Tax Registration Number. The business must report taxable purchases on **Form OS-114**, Sales and Use Tax Return, for the reporting period in which the taxable purchase was made.

If purchases were made by an individual and not in connection with a business, the individual must report taxable purchases made in the preceding year on his or her Connecticut income tax return.

The *room occupancy tax* of 12% is imposed on the occupancy charges for 30 consecutive days or less of a room in a hotel, motel, or rooming house. Beginning on the 31st consecutive day of occupancy by

the same person, the tax no longer applies. The rental of a room that does not have sleeping facilities for a business

meeting, conference or seminar, is not taxable, provided meals are not served in the meeting room. If meals are served in the meeting room, the total charges for the meeting room and the meals are subject to 6% sales and use taxes.

## Special Rates Apply to Certain Sales

- The rate is 4½% on the sale of a motor vehicle to a nonresident member, or a member and his or her spouse jointly, of the armed forces of the United States stationed on full-time active duty in Connecticut. The nonresident member of the armed forces must complete **Affidavit SUT-16a-7** and provide it to the Connecticut retailer;
- Repair, replacement, component, and enhancement parts for manufacturing machinery exempt under Conn. Gen. Stat. §12-412(84) are exempt from sales and use taxes for sales made on or after January 1, 1999;
- The tax on paving, painting or staining, wallpapering, roofing, siding and exterior sheet metal work to other than industrial, commercial or income-producing real property is being phased out under Conn. Gen. Stat. §12-407(2)(i)(BB). The reduced rates are:

effective July 1, 1999 - 4% effective July 1, 2000 - 2% effective July 1, 2001 - 0%

 The rate for the sale of computer and data processing services is being reduced annually and is scheduled to be completely phased out, effective July 1, 2002. The reduced rates are:

effective July 1, 1997 - 5% effective July 1, 1998 - 4% effective July 1, 1999 - 3% effective July 1, 2000 - 2% effective July 1, 2001 - 1% effective July 1, 2002 - 0%

#### Sale, Lease, or Rental of Goods

In general, all sales, leases and rentals of goods in Connecticut are subject to sales and use taxes except sales specifically exempt from tax and sales made for resale. (For more information see *Exemptions From Sales and Use Taxes*, Chapter 4, and *Sales for Resale*, Chapter 5.)

#### Sales of Taxable Services

In general, services are not subject to sales and use taxes unless specifically enumerated as taxable by statute. Charges for the following commonly used services are taxable (except when rendered by an employee for his or her employer). For a complete list of taxable services, refer to Conn. Gen. Stat. §12-407(2) or contact the DRS Taxpayer Services Division.

When ordering publications referred to below, request the most current version because the information may change. Taxable services include, but are not limited to:

- Advertising or public relations services not related to the development of media advertising or cooperative direct mail advertising;
- Business analysis, management, management consulting and public relations services, excluding any environmental consulting services;
- Cable and satellite television services;
- Computer and data processing services, including but not limited to, charges for on-line access to computer services and Internet access (but excluding services

rendered in connection with the creation, development, hosting or maintenance of all or part of a web site on the World Wide Web) (Request PS 98(2), Sales and Use Taxes on

Access to the Internet and Other On-line Sales of Goods and Services, and PS 98(3), Sales and Use Taxes on Computer-Related Services and Sales of Tangible Personal Property.);

The tax on computer and data processing services is being phased out through a series of annual rate reductions. (See *Special Rates* at left.)

- Contractor services (request **IP 99(18)**, Building Contractors' Guide to Sales and Use Taxes);
- Credit information and reporting;
- Employment agencies and agencies providing personnel services (Request **PS 93(3.2)**, Taxation of Services by Employment Agencies and Agencies Providing Personnel Services);
- Exterminating services;
- Flight instruction and chartering by a certificated air carrier (Request PS 94(8.1),

  Aircraft Chartering and

  Flight Instruction

  Services);
- Furniture reupholstering and repair services;
- Janitorial services (including the cleaning of homes, offices and commercial property);
- Landscaping and horticulture services;
- Lobbying or consulting services for the purpose of representing a client's interests in relation to any Connecticut state or local governmental bodies;



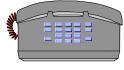
- Locksmith services:
- Maintenance services;
- Miscellaneous personal services, exclusive of services rendered by licensed massage therapists and licensed hypertrichologists (Request SN 91(4), Miscellaneous Personal Services);
- Motor vehicle repairs, including any type of repair, painting or replacement to the body or operating parts of a motor vehicle (Request PS 92(8.1), Sales and Use Taxes on Charges for Motor Vehicle Repair Services);
- Painting and lettering services;
- Parking services, other than metered space, in a lot with 30 or more spaces, excluding valet parking at airports and space in certain municipal railroad parking lots;
- Photographic studio services;
- Piped-in music provided to business or professional establishments:
- Private investigation, protection, patrol work, watchman and armored car services, exclusive of these services provided by off-duty police officers and firefighters;
- Radio or television repair services;

- Repair services to electrical or electronic devices, including, but not limited to, air conditioning and refrigeration equipment;
- Repair or maintenance services to tangible personal property (other than services to vessels and shoe repair);
- Repair or renovation services to residential real property, limited to: paving, painting or staining, wallpapering, roofing, siding, and exterior sheet metal work;

The tax on repair or renovation services to residential real property is being phased out through a series of annual rate reductions. (See *Special Rates* on Page 10.)

- Sales agent services for selling tangible personal property, except for the services of a consignee selling works of art or clothing or the services of an auctioneer;
- producing real property, including but not limited to management, repair, and renovation services, but excluding voluntary evaluation, prevention, treatment, containment or removal of hazardous waste or other contaminants of air, water or soil;

- Stenographic services;
- Storage or mooring of any noncommercial vessel on land or in the water, **except** the nonseasonal (November 1 through April 30) dry or wet storage or mooring of noncommercial vessels;
- Swimming pool cleaning and maintenance services;
- Telecommunications services;
- Telephone answering services;
- Warranty and service contracts for any item of tangible personal property (Request PS 94(2),



Maintenance, Repair and Warranty Contracts);

• Window cleaning services.



## EXEMPTIONS FROM THE SALES AND USE TAXES

Some sales you make will be exempt from sales and use taxes because certain goods and services are exempt from

the tax by statute. Other sales may be exempt because the purchaser is an organization that is exempt from paying tax by statute. This section explains both types of exempt transactions. Purchases and sales for resale are explained in Chapter 5.

# If a sale is being made in Connecticut, an exemption certificate issued by another state cannot be accepted.

contact the Department's Taxpayer Services Division. If an exemption certificate is required, it is so noted.

• Agricultural exemption for items sold exclusively for use in agricultural production. The purchaser must have a current Farmer Tax Exemption Permit issued by DRS and should provide

you with a copy of the permit for your records. (Request IP 99(17), Farmer's Guide To Sales And Use Taxes, Motor Vehicle Fuels Tax And Estimated Income Tax.) Conn. Gen. Stat. §12-412(63)

- **Aircraft.** See Motor vehicles, aircraft and vessels on page 15.
- **Biotechnology industry.** Machinery, equipment, tools, materials, supplies, and fuel used in the biotechnology industry. The purchaser must complete **CERT-129**, Exemption for Items Used Directly in the Biotechnology Industry. (Request **PS 98(8)**, Exemption from Sales and Use Taxes for Items Used Directly in the Biotechnology Industry.). Conn. Gen. Stat. §12-412(89)
- **Broadcasting.** Filmed and taped television and radio programs and any materials becoming part of films or tapes broadcast to the general public or used for medical or surgical training; motion picture or video production equipment or sound recording equipment purchased or leased for production activities relating to master tapes, records or films produced for commercial entertainment, advertising or educational purposes; and certain equipment used by television and radio stations. *Conn. Gen. Stat.* §12-412(44)
- Clothing, fabric and apparel:
  - ✓ Articles of clothing or footwear costing under \$50. Conn. Gen. Stat. §12-412(47)
  - ✓ Bicycle helmets.
    1999 Conn. Pub. Acts 173, §27
  - Cloth or fabric purchased for noncommercial sewing used in making clothing (including other items that become a component part of the clothing such as zippers, buttons, thread, etc.).

    Conn. Gen. Stat. §12-412(52)
  - ✓ **Safety apparel** defined as any item of clothing or protective equipment worn by an employee for protection during the course of the employee's employment. *Conn. Gen. Stat.* §12-412(91)
  - ✓ Yarn for noncommercial use. Conn. Gen. Stat. §12-412(97)

## **Keeping Records of Exempt Sales**

If you make sales of goods or services that are exempt from tax, keep careful records to support the exemption or you may be liable for payment of the tax. Many, but not all, exemptions require the use of a specific Connecticut tax exemption certificate which must be completed by the purchaser and provided to the seller. If you are making a sale in Connecticut, do not accept an exemption certificate issued by another state. Retain copies of exemption certificates for a minimum of six years.

#### Single Purchase or Blanket Certificate

An exemption certificate may be issued for a single exempt purchase or may be used for a continuing line of purchases of the same type provided the certificate is marked *Blanket Certificate*. Most blanket certificates are valid for up to three years from the date of issuance provided that the exemption remains in effect.

## Responsibility of Those Accepting or Issuing Certificates

You should accept an exemption certificate **only** if you can accept in good faith that the statements made by the purchaser are true and accurate. If you have reason to believe that the information on the certificate is incorrect and you do not charge the tax, you may be liable for payment of the tax, plus penalty and interest. Likewise, a purchaser who gives a false or fraudulent exemption certificate may also be subject to civil and criminal penalties.

#### **Statutory Exemptions for Certain Sales**

The following list includes many of the goods that are exempt from sales and use taxes. These exemptions are commonly used by businesses and their customers. For a complete list of exemptions or for additional information on the exemptions listed, consult Conn. Gen. Stat. §12-412 or

#### **Commercial fishing:**

✓ Materials, rope, fishing nets, tools, and fuel or any substitute therefor, which are used directly in the commercial fishing industry.

Conn. Gen. Stat. §12-412(18)

✓ Commercial fishing vessels and machinery or equipment for use thereon. The purchaser must have a Commercial Fisherman Exemption Permit issued annually by DRS. Conn. Gen. Stat. §12-412(40). (See Exempt Organizations, on page 17.)

- Current United States and Connecticut flags. Conn. Gen. Stat. §12-412(23)
- Firearm safety devices. 1999 Conn. Pub. Acts 173, §27

#### Food products for human consumption:

✓ The exemption does not include meals, carbonated beverages, candy, and alcoholic beverages. Food products sold through coin-operated vending machines, meals delivered to the elderly, disabled or homebound, and purchases made with federal food stamp coupons also are exempt from tax. Conn. Gen. Stat. §12-412(13) and Conn. Gen. Stat. §§12-412(27), (46) and (57) Request PS 99(1), Sales and Use Taxes on Meals, for information on the taxability of meals.

✓ Vegetable seeds suitable for planting to produce food for human consumption.

Conn. Gen. Stat. §12-412(96)

#### **Fuel:**

- ✓ Aviation fuel. *Conn. Gen. Stat.* §§12-412(59) and (75)
- ✓ Diesel fuel used in portable power system generators larger than 150 kilowatts. Conn. Pub. Acts 173, §27
- ✓ Marine fuel. Conn. Gen. Stat. §12-412(79)
- ✓ Certain fuel for heating purposes is exempt when used in:
  - 1. Residential dwellings; or
  - 2. Any metered building, location or premises used directly in agricultural production, or the fabrication of a finished product to be sold; or
  - 3. An industrial manufacturing plant; provided that not less than 75% of the fuel used in the metered building, location or premises is used for the purpose of such production, fabrication or manufacturing. (The purchaser must complete CERT-115, Certificate for Exempt Purchases of Gas, Electricity and Heating Fuel Purchased for Residential Use or for Use in Agricultural Production, in the Fabrication of

Finished Products to be Sold, or in an Industrial Manufacturing Plant. Conn. Gen. Stat. §12-412(16)

#### Manufacturing, fabricating, and processing:

✓ Machinery used in manufacturing, and repair, replacement, component, and enhancement parts for such machinery. The purchaser must complete CERT-101, Machinery, Component Parts and Replacement and Repair Parts of Machinery Used Directly in a Manufacturing Process. Conn. Gen. Stat. §12-412(34)

- ✓ Component parts for the assembly of manufacturing machinery. Conn. Gen. Stat. §12-412(73)
- ✓ Materials, tools and fuel. The purchaser must complete CERT-100, Materials, Tools, and Fuel Certificate. Conn. Gen. Stat. §12-412(18).
- ✓ Partial exemption for materials, tools, fuels, machinery, and equipment used in manufacturing. (Manufacturing Recovery Act of 1992) purchaser must complete CERT-108, Certificate of Partial Exemption - Materials, Tools and Fuel, or CERT-109, Certificate of Partial Exemption - Machinery and Equipment Certificate. Conn. Gen. Stat. §12-412i
- ✓ Certain calibration services for manufacturing machinery, equipment or instrumentation. 1999 Conn. Pub. Acts 173, §27

#### Medical goods and equipment:

- ✓ Prescription medicines, syringes and needles. Conn. Gen. Stat. §12-412(4)
- ✓ Oxygen, blood or blood plasma for medical use in humans or animals.

Conn. Gen. Stat. §12-412(19)

- ✓ Artificial devices that become a brace, support, supplement, correction or substitute for a bodily structure or functioning portion of the body, including but not limited to artificial limbs and artificial eyes, and repair services to these devices. Conn. Gen. Stat. §12-412(19)
- ✓ Hearing aids, crutches, walkers, and wheel chairs and repair services to such items. Conn. Gen. Stat. §12-412(19)
- ✓ Vital life support equipment, including oxygen supply equipment used for humans or animals, kidney dialysis machines, apnea monitors, and repair services rendered to such items. Conn. Gen. Stat. §12-412(19) as amended by 1999 Conn. Pub. Acts 173, §16

- ✓ Custom-made wigs or hairpieces for persons with medically diagnosed total and permanent hair loss from disease or the treatment of disease.

  Conn. Gen. Stat. §12-412(19)
- ✓ Nonprescription drugs and medicines used in or on the human body including vitamin or mineral concentrates; dietary supplements; natural or herbal medicines; cough, cold or allergy medicines; antihistamines; laxatives; antidiarrheal medicines; analgesics; antibiotic, antiviral and antifungal medicines; antiseptics; astringents; anesthetics; steroidal medicines; anthelmintics; emetics and antiemetics; antacids; eye, ear or nose medications. Excluded from the exemption are cosmetics, dentifrices, mouthwash, shaving and hair care products, soaps, and deodorants. Conn. Gen. Stat. §12-412(48), as amended by 1999 Conn. Pub. Acts. 173, §17
- ✓ Diabetic supplies (test strips and tablets, lancets, and glucose monitoring equipment).

  Conn. Gen. Stat. §12-412(54)
- ✓ Telephone equipment designed exclusively for deaf or blind persons. *Conn. Gen. Stat.* §12-412(38)
- ✓ Disposable pads used for incontinency (infant diapers, adult diapers, and underpads).

  Conn. Gen. Stat. §12-412(53)
- Repair, Replacement and Enhancement Parts.
   Repair, replacement, and enhancement parts for the following exempt items are also exempt, whether purchased separately or with the item:
  - ✓ Medical equipment (such as corrective supports, wheelchairs, and equipment used to support vital life functions) exempt under Conn. Gen. Stat. §12-412(19).
  - ✓ Glucose monitoring equipment exempt under Conn. Gen. Stat. §12-412(54).
  - ✓ Special equipment installed in motor vehicles for persons with physical disabilities, exempt under Conn. Gen. Stat. §12-412(80).
- Inclined stairway chairlifts. Inclined stairway chairlifts for persons with disabilities, and repair, replacement and enhancement parts, and repair services for the chairlifts are exempt under Conn. Gen. Stat. §12-412(19), as amended by Conn. Pub. Acts 173, §16.

#### • Motor vehicles, aircraft and vessels:

✓ Flyable aircraft sold by a manufacturer of aircraft located in this state to certificated or licensed carriers engaged in interstate or foreign commerce or to nonresidents for use exclusively outside

- Connecticut. Purchasers must complete **Affidavit SUT-16a-3**. *Conn. Gen. Stat.* §12-412(20)
- ✓ Aircraft having a maximum certificated takeoff weight of 6,000 pounds or more.

  Conn. Gen. Stat. §12-412(99)
- ✓ Repair or replacement parts exclusively for use in aircraft owned or leased by a certificated air carrier or an aircraft having a maximum certificated takeoff weight of 6000 pounds or more and aircraft repair services when rendered in connection with aircraft owned or leased by a certificated air carrier or in aircraft having a maximum certificated takeoff weight of 6000 pounds or more. The purchaser must complete CERT-110, Aircraft Repair Services Certificate and Aircraft Repair and Replacement Parts Certificate.
  Conn. Gen. Stat. §12-412(76) and (77)
- Motor vehicles purchased but not registered in this state by persons who are nonresidents and do not maintain a permanent place of abode in Connecticut. The purchaser must complete CERT-125, Sales and Use Tax Exemption for Motor Vehicle or Vessel Purchased by a Nonresident of Connecticut. Conn. Gen. Stat. §12-412(60)
- ✓ Motor vehicles sold to limited liability companies or their members in connection with the organization or termination of the limited liability company are exempt from use tax under Conn. Gen. Stat. §12-431(a) provided the last taxable sale was subject to tax. 1999 Conn. Pub Acts 173, §29
- ✓ New motor vehicles powered by clean alternative fuel. *Conn. Gen. Stat.* §12-412(67)
- ✓ Equipment for converting vehicles to the use of clean alternative fuel.

  Conn. Gen. Stat. §12-412(68)
- ✓ Equipment for compressed natural gas filling stations or electric recharging stations for such vehicles. *Conn. Gen. Stat.* §12-412(69)
  - Clean alternative fuel means natural gas, electricity, or propane when used in vehicles that meet certain emissions standards. The exemptions under Conn. Gen. Stat. §§12-412(67), (68), and (69) end January 1, 2002.
- ✓ Commercial trucks, truck tractors, tractors, semitrailers, and vehicles used in combination therewith that have a gross vehicle weight rating in excess of 26,000 pounds; or that are operated actively and exclusively during the one year period commencing with the date of purchase for the carriage of interstate freight pursuant to a

- certificate or permit issued by the Interstate Commerce Commission or its successor agency. Conn. Gen. Stat. §12-412(70)
- ✓ Equipment installed in motor vehicles for persons with physical disabilities. Conn. Gen. Stat. §12-412(80)
- ✓ Commercial fishing vessels and machinery or equipment for use thereon. The purchaser must have a current Commercial Fisherman Exemption Permit issued annually by the Department. See Organizations with Exemptions, at the end of this chapter. Conn. Gen. Stat. §12-412(40)
- ✓ Vessels are exempt when purchased by nonresidents who maintain no permanent place of abode in Connecticut and who will not register them in Connecticut. (Vessel means every description of watercraft, other than a seaplane on water, used or capable of being used as a means of transportation on Conn. Gen. Stat. §12-412(60) as amended by 1999 Conn. Pub. Acts 173, §21
- ✓ Repair and maintenance services to vessels are exempt from sales and use taxes. Conn. Gen. Stat. §12-408(1) and Conn. Gen. Stat. §12-411(1)
- ✓ Fabrication labor to vessels is exempt. *Conn. Gen.* Stat. §12-408(1) as amended by 1999 Conn. Pub. Acts 173, §13
- ✓ Property tax payments under motor vehicle leases (if separately stated on the bill to the lessee from the lessor). Conn. Gen. Stat. §12-412(49)
- Magazines sold by subscription and newspapers.

Conn. Gen. Stat. §12-412(6)

- Personal property used in burial or cremation with value up to \$2,500 for any single funeral. Conn. Gen. Stat. §12-412(55)
- Pollution control equipment used in the operation of air pollution control facilities or in the operation of facilities for the treatment of industrial waste that are approved by the Department of Environmental The purchasers must complete Protection. CERT-117, Certificate for Purchases of Tangible Personal Property Incorporated Into or Consumed in Air Pollution Control Facilities, or CERT-124, Certificate for Purchases in Connection With Water Pollution Control Facilities.

Conn. Gen. Stat. §§12-412(21) and (22)

#### **Printing equipment:**

✓ Machinery, equipment, tools, materials, and supplies used in commercial printing. Conn. Gen. Stat. §12-412(71)

- ✓ Machinery, equipment, tools, materials, and supplies for typesetting, color separation, finished copy, or similar products. The purchasers using either exemption must complete CERT-120, Certificate for Machinery, Equipment, Tools, Materials, and Supplies Used in the Production of Printed Material or in Prepress Production. Conn. Gen. Stat. §12-412(72)
- Printed material manufactured for a purchaser in Connecticut to be delivered for use outside the state within 30 days following delivery. The purchaser must provide a Printed Material Certificate.

Conn. Gen. Stat. §12-412(31)

Rare or antique coins. Conn. Gen. Stat. §12-412(45)



- Shoe repair services. 1999 Conn. Pub. Acts 173, §27
- Certain services that are rendered at the residence of a disabled person. Landscaping and horticulture services, window cleaning, and maintenance services rendered at the residence of a person eligible for and currently receiving total disability benefits under the Social Security Act. The purchaser must complete CERT-121, Exemption for Landscaping and Horticulture Services, Window Cleaning Services and Maintenance Services Rendered to Recipients of Total Disability Benefits. Conn. Gen. Stat. §12-412(85)
- Utility exemptions. Gas or electricity for residential use and certain manufacturing or agricultural production. Sales to residential dwellings are exempt. Sales for use directly in agricultural production, fabrication of a finished product to be sold or in manufacturing production are exempt in a metered premises at which not less than 75% of the gas or electricity is used for agricultural, fabrication or manufacturing purposes. In addition, the first \$150 in electric charges to a business are exempt for any month of service. Water, steam, and telegraph services when delivered to consumers through mains, lines, pipes or bottles are also exempt. The purchaser must complete

CERT-115, Certificate for Exempt Purchases of



Gas, Electricity and Heating Fuel Purchased for Residential Use or for Use in Agricultural Production, in the Fabrication of Finished Products to be Sold, or in an Industrial Manufacturing Plant. Conn. Gen. Stat. §12-412(3)

#### **Exempt Organizations**

Some qualifying organizations and entities are entitled by statute to make purchases without payment of sales and use taxes. In general, to qualify for exemption, the purchases of these organizations must meet the following tests:

- The purchase must be made for the exclusive use of the organization (not for the convenience or use of individual members or officers); and
- The payment must be from the organization's own funds. Purchases made with cash (except for purchases for \$10 or less), personal checks or personal credit cards are not eligible for exemption. However, credit cards issued in the name of the exempt organization may be used. Payment of the credit card charges **must** be paid by a check drawn on the exempt organization's checking account; **and**
- The purchase must be accompanied by a properly completed exemption certificate or other documentation of exemption.

#### **Qualifying Exempt Organizations**

Examples of major exempt organizations include but are not limited to:

- The State of Connecticut, its political subdivisions (cities and towns), and Connecticut state and municipal agencies (including Connecticut public schools) may purchase goods and services other than meals or lodging exempt from tax by using a Governmental Agency Exemption Certificate or providing the Governmental Agency Exemption Number. The exemption does not apply to other states, their political subdivisions, or their agencies. Request PS 98(4), Tax Exemption Number for Connecticut State Agencies.
- The United States government, its agencies and instrumentalities may make exempt purchases of goods and services other than meals or lodging using a Governmental Agency Exemption Certificate.
- Federally recognized Indian tribes located in Connecticut (the Mashantucket Pequot Tribe of Connecticut and the Mohegan Indian Tribe of Connecticut) may make exempt purchases of goods and services for the use of the tribe exclusively on the tribe's reservation. The Mashantucket Pequot and the Mohegan Tribes must use CERT-127, Certificate for Exempt Purchases by an Enrolled Member or by the Tribal Government of the Mashantucket Pequot Tribe or Mohegan Tribe. Contractors making purchases of tangible personal property for use exclusively in connection with construction projects on either reservation must use CERT-128,

Certificate for Exempt Purchases by Contractors in Connection with Construction Projects on the Mashantucket Pequot or Mohegan Reservations.

• Farmers that have been issued Form OR-248, Connecticut Farmer Tax Exemption Permit, by DRS

can make purchases of goods (not services) to be used exclusively in agricultural production by presenting a valid permit to the retailer. Permits are issued annually and are valid



only from October 1 until September 30 of the following year. The permit can be treated like a *Blanket Certificate* and may be used to make qualifying purchases for the entire year from the same retailer.

**Fishermen** that have been issued a *Commercial Fisherman Exemption Permit* by DRS can make qualifying purchases of materials, rope, fishing nets, tools, and fuel which are used directly in the fishing

industry, any vessel used exclusively in commercial fishing, and any machinery or equipment for use on a commercial fishing vessel, by presenting a copy of the current year's permit to the retailer. The exemption does not apply to repair and replacement parts for vessels and equipment or to raw materials (lumber, steel, etc.) to be used in the construction of vessels or equipment. Permits are issued

annually and are effective from July 1 through June 30 of the following year. The permit can be treated like a *Blanket Certificate* and may be used to make qualifying purchases for the entire year from the same retailer.

• Qualifying exempt organizations may make purchases of goods and services without paying sales tax by using CERT-119, Certificate for Purchases of Tangible Personal Property and Services by Qualifying Exempt Organizations. A qualifying exempt organization that has been issued a determination letter or group exemption letter by the IRS that establishes the organization as exempt under Internal Revenue Code §501(c)(3) or (13). A qualifying exempt organization may have been issued a Sales and Use Tax Exemption Permit (an E-Number) by DRS prior to July 1, 1995. Effective July 1, 1995, DRS no longer issues exemption permits (E-numbers) to exempt organization attaches the

first page of its IRS 501(c) determination letter to the **CERT-119** presented to the seller, to purchase goods and services exempt from sales tax. The exemption does **not** apply to organizations with exemption permits issued by other states unless such organization provides a copy of its federal determination letter or group exemption letter. CERT-119 cannot be used to purchase meals or lodging exempt from tax. For further information regarding the exempt purchase of meals or lodging please request PS 96(7), Purchases of Meals or Lodging By Exempt Organizations or Qualifying Governmental Agencies; CERT-112, Certificate for Exempt Qualifying Purchases of Meals or Lodging By An Exempt Organization or Qualifying Governmental Agency, and CERT-122, Certificate for Refund of Sales Tax Paid on Exempt Qualifying Purchases of Meals or Lodging by an Exempt Organization or Qualifying Governmental Agency.

 Nonprofit charitable hospitals, nursing homes, rest homes, and residential care homes may make purchases of goods and services without paying sales

tax by using **CERT-119**, Certificate for Purchases of Tangible Personal Property and Services by Qualifying Exempt Organizations (for nonprofit

charitable hospitals only), or **CERT-113**, Certificate for Purchases of Tangible Personal Property and Services by a Nonprofit Nursing Home, Nonprofit Rest

Home or Nonprofit Home for the Aged.



#### SALES FOR RESALE



If you purchase goods or services with the intention of reselling them or physically incorporating them into another product or service that you will sell, you must issue a resale certificate or you will be required to pay sales tax to the seller. As a seller of goods or services, you may also accept a resale certificate from other retailers. If the purchaser does not give you a resale certificate (or other exemption certificate), you must charge sales tax.

#### Who May Issue a Resale Certificate?

The issuer of the resale certificate (customer or purchaser) must be a person who:

- Is engaged in the business of selling tangible personal property or selling a taxable service;
- Has been issued a Sales and Use Tax Permit by DRS or by the revenue agency of another jurisdiction; and
- At the time of purchase, intends to resell the goods or services in the regular course of business; or resell goods that become an integral or component part of a final product to be sold; or resell services enumerated in Conn. Gen. Stat. §12-407(2)(i) that become an integral and inseparable part of services enumerated under Conn. Gen. Stat. §12-407(2)(i).

**NOTE:** Contractors who purchase materials for use in construction projects (such as lumber, nails, etc.) may **not** use a resale certificate for purchase of these goods. Contractors are considered to be the consumers of the goods and must pay tax to the seller. For more information regarding contractors, request **IP 99(19)**, *Building Contractors' Guide to Sales and Use Taxes*.

## What Information Must Be Included on the Resale Certificate?

The purchaser should complete a *Connecticut Sales and Use Tax Resale Certificate* (Regulation 1), available from the DRS Forms Unit, or a certificate that substantially resembles the official DRS form.

The certificate must include the following information:

- Seller's name and address;
- Signature of the purchaser;
- Purchaser's name and address;
- A description of the type of property or service sold by the purchaser in the regular course of business;
- Tax registration number assigned to the purchaser (and which appears on the purchaser's Connecticut Sales and Use Tax Permit); and
- A description of the property or service being purchased from the seller.

Retailers making sales in Connecticut should not accept a resale certificate (or exemption certificate) issued by another state. The DRS accepts the Multistate Tax Commission's *Uniform Sales and Use Tax Certificate – Multijurisdiction* as a valid resale certificate. This certificate is not valid as an exemption certificate for any purpose other than as a resale certificate.

#### **Certain Out-of-State Businesses**

If the purchaser is an out-of-state business that is not required to be registered in Connecticut because it makes

no sales in Connecticut, the purchaser may use the tax identification number issued by the state in which it does business when completing the Connecticut resale certificate. If the purchaser has no tax identification number because the home state does not have a sales tax, the federal identification number should be provided. In addition, the purchaser must attach to the resale certificate a signed statement that the business does not make sales in Connecticut and some documentation (including a location and

telephone number) that the issuer is engaged in business (for example, a business card, brochure, business stationery, etc.).

## Blanket Certificate or Single Purchase for Resale

The resale certificate may be used to make a single purchase for resale or it may be used to make a continuing line of purchases of the same type of goods or services for resale if the form is marked *Blanket Certificate*. A blanket certificate will be valid for up to three years from the date of issuance if during that time the purchaser continues in the business of reselling the products or services described on the certificate.



## Your Responsibilities When Using (or Accepting) a Resale Certificate

The misuse of a resale certificate can result in civil and criminal penalties. Whether you are using a resale certificate to make a purchase or accepting a resale certificate from someone making a purchase, you should be aware of your responsibilities.

Responsibilities when using a resale certificate as a **purchaser**:

- Use a resale certificate only if, at the time of purchase, you intend to resell the goods or services in the regular course of business; or resell goods that become an integral or component part of a final product to be sold; or resell services enumerated in Conn. Gen. Stat. §12-407(2)(i) that become an integral and inseparable part of services enumerated under Conn. Gen. Stat. §12-407(2)(i)
- If you are purchasing items from a seller, some that
  are for resale and some that will be used by the business
  (such as office supplies, office furniture etc.) or for
  personal use, clearly identify the items not being
  purchased for resale and pay the sales tax to the seller.
- If you make a purchase with the intention of reselling
  it but you later remove the item from inventory for
  personal or business use, you must report the price
  you paid for the purchase on your sales and use tax
  return for the period in which you made the use and
  pay the use tax.

Responsibilities when accepting a resale certificate as a seller:

- Be sure you identify the type of business the purchaser is engaged in. If the goods or services you are selling are not normally sold by that type of business, you should question the use of the certificate.
- Sellers must act in good faith when accepting a resale certificate. The certificate shall be deemed to be taken in good faith if the tangible personal property purchased is similar to or of the same general character as property which the seller could reasonably assume would be sold by the purchaser in the regular course of business.

**EXAMPLE:** If the owner of a retail computer store purchases computers from you, you can feel confident that the purchase is for resale. However, if the computers are purchased by the owner of a grocery store, you should question whether the purchase is truly for resale. If you cannot accept the resale certificate in good faith because you have reason to believe that the goods will not be resold, you should reject the resale certificate and charge the purchaser sales tax.

• Retain the resale certificate with your records of sales for a minimum of six years. If the purchaser uses a Blanket Certificate, be sure to keep records that adequately connect the purchases throughout the period to the Blanket Certificate.

## Penalties For Improper Use of a Resale Certificate

Resale certificates are subject to review by DRS. Audit assessments will be made against those who do not accept a resale certificate in good faith. The good faith of the seller will be questioned if he has knowledge of facts which give rise to a reasonable inference that the purchaser does not intend to resell the property. Those who issue improper certificates are also subject to penalties. False statements made on a resale certificate are punishable by a fine not in excess of \$2,000 or by imprisonment not in excess of one year, or both.



## REPORTING AND RECORD KEEPING



#### Calculating the Sales and Use Taxes

The sales and use taxes are computed on the selling price (not the cost) of the goods or services. The selling price includes any charges to the purchaser for expenses related to the sale, such as the charges for shipping the goods to the purchaser (for example, charges for US postage), handling charges, charges for labor, and charges for any other services that are part of the sale.

The tax must be computed in one of the following ways:

- Tax included, in which case the sales receipt must be marked tax included; or
- Tax added to the sales price and separately stated on the sales receipt.

The gross receipts (actual sales price, not including tax) of all sales must be reported on **Form OS-114**, *Sales and Use Tax Return*, for the reporting period. Therefore, if you bill your customers *tax included*, multiply the total bill by 94.3% (.943) to calculate the cost of the goods or services without the tax. The result is the gross receipts of the sale.

#### **EXAMPLE:**

Billed amount (Tax Included)	\$100.00
Multiplication factor (94.3%)	<u>x 0.943</u>
Gross Receipts of Sale	\$ 94.30

If you bill your customers *tax included*, you must keep accurate records of the gross receipts of the sale. If the customer requests a bill on which the tax is itemized, you are required to provide such a bill.

### Taxability of the Sales of Goods

Connecticut sales or use tax applies to any transaction where title to the goods being sold transfers from the seller to the buyer in Connecticut. Sometimes the agreement between the seller and buyer establishes where title transfers, in which case, the agreement establishes whether Connecticut tax applies. In the absence of an agreement on transfer of title, use the following guidelines to determine taxability.

A sale made by a Connecticut business **is not** subject to Connecticut sales tax if the purchaser:

- Does not come to a Connecticut location but instead contacts the Connecticut business by telephone or mail to place the order and the item is delivered to an outof-state address using a vehicle owned or rented by the Connecticut business (see NOTE) or by common carrier; or
- Comes into a Connecticut location, purchases the item and does not take title to the item in Connecticut, but arranges with the Connecticut business to ship the item using a vehicle owned or rented by the Connecticut business or by common carrier to its out-of-state address. (See NOTE)

A sale made by a Connecticut business **is** subject to Connecticut sales tax if:

• The purchaser comes into a Connecticut location and takes actual possession of the item in Connecticut, even if the purchaser then takes the item in his own vehicle to an out-of-state location or arranges to have the item picked up from the Connecticut business and delivered to an out-of-state location by common carrier (such as Federal Express, the U.S. Postal Service, or another shipping service).

**NOTE:** If the Connecticut business delivers the item in a vehicle that is owned or rented by the business to a location in another state, it is likely that the physical presence of the Connecticut business in the other state would be considered to be "doing business" in that state, making the transaction subject to that state's tax. The Connecticut business may be required to also obtain a seller's permit from that state and collect the tax. Contact that state for further information.

Businesses may apply to DRS for a refund of sales and use taxes paid on tangible personal property purchased from a Connecticut retailer when those goods will be shipped outside of Connecticut by common or contract carrier for exclusive use outside of Connecticut or will be incorporated into other property to be shipped outside of Connecticut for exclusive use outside of Connecticut. This is known as the "Buy Connecticut" provision. This provision also allows the Commissioner of Revenue Services to issue permits that enable qualified purchasers to purchase such property without payment of the taxes otherwise imposed by the Sales and Use Taxes Act. Conn. Gen. Stat. §12-408c. Request SN 98(10), The "Buy Connecticut" Provision 1997 Conn. Pub. Acts 243, §48.

#### **Shipping and Delivery Charges**

party.

Shipping and delivery charges (including charges for U.S. postage) made by a retailer to a customer are subject to sales and use taxes when provided in connection with the sales of **taxable** tangible personal property or services. The tax applies even if the charges are separately stated and applies regardless of whether the shipping or delivery is provided by the seller or by a third

No tax is due on shipping and delivery charges in connection with any sale that is **not** subject to sales or use tax

**EXAMPLE**: Shipping or delivery charges related to sales for resale or sales of exempt items are not taxable.

Likewise, charges for mailing or delivery services are not subject to tax if they are made in connection with the sale of nontaxable services.

Special rules apply when calculating sales tax where the order contains both taxable and nontaxable goods.

• Taxable and Nontaxable Items. Where freight charges apply to both taxable and nontaxable items being sold and are separately accounted for on an invoice, the tax on freight should be prorated using the same measure used to determine the shipping charges. For example, if weight is used to determine the shipping charges, then weight is used to determine the proration of tax; likewise, if sales price is used to determine the freight charges, then sales price is used to determine the proration of the tax.

**EXAMPLE 1:** A delivery fee of \$75 is charged for shipment of 100 lbs. of taxable and nontaxable goods (\$0.75 per lb.). The taxable goods weigh 60 lbs. The portion of the freight charge attributed to the delivery of the taxable goods is \$45 (60 lbs. X \$0.75 per lb.). Therefore, only \$45 of the \$75 delivery fee would be included in the calculation of sales and use taxes.

**EXAMPLE 2:** A delivery fee of \$30 is charged for shipment of \$200 of taxable and nontaxable merchandise (\$0.15 per dollar value of merchandise). The cost of the taxable merchandise is \$120. The portion of the freight charge attributed to the delivery of the taxable merchandise is \$18 (\$120 x \$0.15). Therefore, only \$18 of the \$30 delivery fee would be included in the calculation of the sales and use taxes.

#### **Coupons**

Sales and use taxes **do not** apply to the full face value or higher value assigned by the retailer of any coupon used by the purchaser to reduce the price paid to the retailer. This includes manufacturer's coupons (whether or not reimbursable), store coupons, scan cards or other discounts which result in a reduced price to the consumer.

**EXAMPLE:** A supermarket advertises a weekly special on laundry detergent, reducing the price from \$5.99 to \$4.99 if the customer uses the store's scan card. A customer purchases the laundry detergent using the store's scan card and a manufacturer's coupon with a face value of \$0.50. In addition, the store triples the value of the manufacturer's coupon increasing the value by another \$1.00. The final price of the detergent to the customer is \$3.49. The sales tax due on the purchase of the detergent is \$0.21, which is 6% of \$3.49 (\$5.99 minus the scan card price reduction of \$1.00, minus the \$0.50 face value of the coupon and minus the \$1.00 from the tripling of the face value of the coupon.)

#### Rebates

Sales and use taxes **do** apply to the full sales price paid for tangible personal property or taxable services, even though the purchaser may later obtain a cash rebate from the manufacturer or other third party. Because the initial purchase of the item and the honoring of a rebate claim by the manufacturer are two separate and distinct transactions, the rebate does not reduce the sales price paid for the item.

Manufacturers of motor vehicles frequently offer cash rebates on particular models to purchasers, who then typically assign the rebates to the dealerships in order to reduce the amount that the purchasers pay for the vehicles. In addition, the motor vehicle dealers may offer their own discounts on vehicles. Although discounts offered by dealers may be excluded from the gross receipts from sales, rebates paid by manufacturers must be included in the measure of tax even if the purchasers assign them to the dealers to reduce the amount the purchasers pay for the vehicles.

**EXAMPLE:** An automobile manufacturer offers a \$1,000 rebate on one of its models. In addition, the dealership offers a \$500 discount on the same model, which it terms a "dealer rebate." A customer buying a \$15,000 car assigns his right to the manufacturer's rebate to the dealership, reducing the amount he must pay for the car by a total of \$1,500. The sales tax due on the transaction is 6% of \$14,500 (\$15,000 - \$500), or \$870. Even though the manufacturer's rebate of \$1,000 is applied to reduce the amount being paid by the customer, it may not be used to reduce the measure of tax.

#### **Trade-ins**

The value of trade-ins of all like-kind items is excluded from sales and use taxes. The exclusion extends to any property that a retailer accepts and intends to resell. Specific rules apply for trade-in allowances for motor vehicles, snowmobiles, vessels, and farm tractors as described in Conn. Gen. Stat. §12-430(4), and for certain construction equipment as described in Conn. Gen. Stat. §12-430(a).

#### Sale and Leaseback Arrangements

Sales and use taxes do not apply to the original sale of tangible personal property in a sale and leaseback arrangement, if within 120 days from the original sale the original purchaser sells or contracts to sell the property to a retailer that will lease it back to the original purchaser in a taxable lease. (1999 Conn. Pub. Acts 173, §11)

#### Taxability of the Sales of Services

Sales and use taxes apply to any transaction where the benefit of the taxable service is received in Connecticut. This generally means that if the service recipient is located in Connecticut or, if the service recipient has more than one location, if the location that receives the benefit of the service is in Connecticut, the service is taxable.

#### Reporting Sales: Accrual and Cash Basis

In general, sellers of goods and taxable services must report sales on the *accrual basis*. This means that all sales must be reported for the reporting period in which the sale is made, not for the period when the customer pays for the purchase.

**EXAMPLE:** If a sale is made on March 30 and payment is received on April 12, the sale must be reported and tax paid for the reporting period ending March 31.

Sellers whose only sales are of certain taxable services and who file with the Internal Revenue Service on a cash basis, may also be able to report their sales of those services to DRS on the *cash basis*. This means they can report the sale for the reporting period in which payment for the service is received rather than when the sale is made. Contact the DRS Taxpayer Services Division for further information about who may file on the cash basis.

## Reporting Periods: Quarterly, Monthly or Annually

The reporting period for most sellers is the calendar quarter. However, if your sales and use taxes total more than \$4000 a year, you may be required to report on a monthly basis. If, on the other hand, you expect your annual tax liability to be \$1000 or less, you may request

permission to file an annual return. For each reporting period, file a sales and use tax return, reporting sales made during the period and making payment of taxes due. If you wish to request a change in your filing status, mail a written request to:

Department of Revenue Services Registration Unit 25 Sigourney Street Hartford CT 06106-5032

#### **Filing Timely Returns**

DRS mails **Form OS-114**, *Sales and Use Tax Return*, to each registered seller at the end of its reporting period (monthly, quarterly, or annually). You are required to file a timely return even if you do not receive one in the mail. If your copy of **Form OS-114** does not arrive within 15 days following the end of the reporting period, call the DRS Registration Unit. The unit will check to see if the correct mailing information is on file and will mail you a return.

The due date for returns is the last day of the month following the end of the reporting period.

The return will be timely filed if the date shown by the U.S. Postal Service cancellation mark is on or before the due date of the return. If the due date falls on a Saturday, Sunday or legal holiday, the next business day is the due date. If the return is filed late, you will be subject to penalties and interest.

NOTE: On or after October 1, 1999, taxpayers can use certain private delivery services, in addition to the U.S. Postal Service, for delivering returns, claims, statements or other documents, or payments, and meet the timely mailing as filing/payment rules. DRS has accepted the list of private delivery services that is currently published by the Internal Revenue Services. The following is the current list of designated private delivery services: Airborne Express (Airborne), DHL Worldwide Express (DHL), Federal Express (FedEx), and United Parcel Service (UPS). This list is subject to change. For more information, see SN 99(14), Designated Private Delivery Services.

For **quarterly filers**, the reporting periods and due dates are:

Reporting Periods	<b>Due Dates</b>
January 1 - March 31	April 30
April 1 - June 30	July 31
July 1 - September 30	October 31
October 1 - December 31	January 31

**Monthly filers** must file returns for each monthly period on or before the last day of the following month.

**EXAMPLE:** For sales made between January 1 and January 31, a return is due on the last day of February.

**Annual filers** who report their sales from January 1 through December 31 must file a return on or before January 31 of the next year to report sales made during the prior calendar year.

**Seasonal Businesses:** If you operate a seasonal business (such as a beach concession) and only make sales at certain times of the year, you may request permission to file a return for only those periods when you are in operation. Requests for seasonal filing status must be made in writing and may be included with **Form REG-1**, *Application for Tax Registration Number*, or sent separately by letter to the DRS Registration Unit.

Combined Returns: In general, a return must be filed for each business location. However, if a single business operates multiple locations, it may request permission to file a combined sales and use tax return for all locations. The request should be made in writing to the DRS Registration Unit.

You **must** file a return **even if you made no sales** during the reporting period and no taxes are due (unless you are a seasonal filer). If no sales were made and no purchases were made that are subject to use tax, enter "zero" sales, "zero" purchases, and "zero" taxes due. Sign the return and file it on time.

#### **Penalty and Interest**

If you file your return late and a payment of tax is due, you will be subject to additional charges for penalty and interest. The penalty is 15% of the tax due or \$50, whichever is greater. Interest is computed at the rate of 1% per month or fraction of a month.

#### Filing an Amended Return

If you make a mistake or leave something off your return, you must correct the mistake by filing an amended return. Using a new **Form OS-114**, *Sales and Use Tax Return*, write *Amended* across the top and complete it using the correct figures and information for the reporting period.

An amended return claiming a refund of taxes already paid must be filed within three years of the original due date of the return and must be accompanied by an explanation of the claim for refund. If tax was incorrectly collected from a customer, you must prove that the sale was not subject to sales and use taxes or that sales tax was otherwise paid in error and prove that the tax was returned to the customer (a cancelled check or receipted bill).

Alternatively, the retailer may provide DRS with copies of letters or memoranda issued to its purchasers in which it promises either to refund the tax to them; or, for current, active customers of the retailer, to credit the refund amounts against amounts due from the purchasers.

If the retailer has not refunded the tax to its purchasers before DRS issues the refund to the retailer, then within 120 days after DRS issues the refund, the retailer must prove that it has refunded or credited the refund amounts to its purchasers. A retailer must immediately return to DRS any amounts not refunded or credited to the retailer's purchasers within 120 days after DRS issues a refund.

Send the amended return to:

Department of Revenue Services Refunds, Clearance and Adjustments 25 Sigourney Street Hartford CT 06106-5032

**NOTE:** For a complete explanation regarding DRS policies on issuing refunds of sales and use taxes refer to **PS 98(5)**, Sales and Use Tax Refund Policy.

#### Filing a Final Return

A final sales and use tax return must be filed if you close your business. Write *Final* across the top of the front page, complete the return to report sales made and taxes due, if any. Enter the last date of business in the space designated at the bottom of the front page, sign it and file it on time. Return your *Sales and Use Tax Permit* in the same envelope with your final return.

#### **Keeping Good Records**

Every seller must keep accurate and complete records of all transactions subject to tax and all purchases made by the business for resale. These records will assist you when you file your federal and state tax returns and must be available in the event that your business is audited. Records must be retained for a minimum of six years. Records showing purchases made by the business for resale should show the disposition of that property. If the property is taken out of inventory and is no longer held for resale, records must show the payment of use tax by the business.

Other records that should be retained include:

- Records of sales (sales receipts, cash register tapes, guest checks, invoices, etc.);
- Purchase records (invoices, cash disbursement journal);
- State and federal tax returns (including schedules and worksheets); and
- Resale and exemption certificates (and records of purchases made with certificates).



## EMPLOYER INFORMATION



If you employ one or more workers in your business, you may be required to register with DRS to withhold Connecticut income tax. Use **Form REG-1**, Application for Tax Registration Number, to register for income tax withholding. If you are already registered for other state taxes (for example, sales and use taxes or corporation business tax), use **Form REG-1** to add withholding tax to your registration.

If you acquire an existing business, you must complete **Form REG-1** to obtain a Connecticut tax registration number. You cannot use the previous owner's registration number or withholding coupons.

#### Income Subject to Withholding

All wages of a Connecticut **resident** are subject to Connecticut income tax, even though the resident works outside of Connecticut. However, if the employee works in another state, Connecticut income tax must be withheld only to the extent the Connecticut tax **exceeds** the amount required to be withheld for the other state(s) for services performed there. Wages of a **nonresident** are subject to Connecticut income tax withholding if the wages are paid for services performed in Connecticut.

#### **Knowing How Much to Withhold**

Employers determine how much tax to withhold by using the income tax withholding tables in the current edition of the *Employer's Tax Guide, Connecticut Circular CT*, along with the information on **Form CT-W4**, *Employee's Withholding or Exemption Certificate*. You must have a completed **Form CT-W4** on file for each of your employees.

#### **Reporting Requirements**

All employers who are registered with DRS for Connecticut income tax withholding will receive the *Employer's Withholding Remittance Coupon Book* containing the following reporting forms.

• Withholding coupon: Form CT-WH, Connecticut Withholding Tax Payment, must be mailed to DRS with each Connecticut income tax withholding payment. Due dates for payment of Connecticut

income tax withholding are the same as the due dates for the employer's deposits of federal income tax withholding.

- Quarterly reconciliation: Form CT-941, Connecticut Quarterly Reconciliation of Withholding, must be filed by all employers and payers (except seasonal filers) who are registered for Connecticut income tax withholding, even if no tax is due or has been withheld for that quarter.
- Annual reconciliation: Form CT-W3, Connecticut Annual Reconciliation of Withholding, is due from all employers on or before the last day of February. No payment is to be made with this form. Employers must file all state copies of federal Form W-2 (Copy 1 of the optional six-part federal Form W-2 or equivalent) reporting Connecticut wages paid during the previous calendar year with the annual reconciliation, even if no Connecticut income tax was withheld.

#### Other Employer Requirements

Employers must also register with the Internal Revenue Service to withhold federal income tax and Social Security tax, and with the Connecticut Department of Labor for unemployment compensation tax. For more information on business requirements see Chapters 8 and 9.

## Withholding Rules for Seasonal Employers and Annual Filers

Employers who operate their businesses on a seasonal basis may submit a written request to DRS for seasonal filer status. The request must include the quarter or quarters during which the employer's business will be active each year.

A business that is required to deduct and withhold Connecticut income tax from nonpayroll amounts may be eligible to request annual filer status. To be eligible, the payer must pay only nonpayroll amounts, file federal Form 945, and not be required to file federal Forms 941. A written request for annual filer status may be made if all three requirements are met.

Written requests for seasonal or annual filer status may be submitted by new registrants along with **Form REG-1**. Those who are already registered for Connecticut income tax withholding may mail the request for a change in filer status to:

Department of Revenue Services Registration Unit PO Box 2937 Hartford CT 06104-2937



## OTHER STATE TAX REQUIREMENTS



## **Corporation Business Tax** C CORPORATIONS

If your business is a C corporation, register for the corporation business tax by completing **Form REG-1**, *Application for Tax Registration Number*. The corporation business tax is a tax on the privilege of carrying on business in a corporate capacity in Connecticut. Corporations must calculate their tax under two alternative methods and remit the higher tax. If a corporation owes less than \$250 under both methods, it pays the minimum tax which is currently \$250.

**Net income base:** Federal net income is modified by certain additions and subtractions to compute Connecticut net income. Multistate corporations multiply their Connecticut net income by an apportionment fraction that is the average of the receipts, payroll, and property ratios, with the receipts ratio double-weighted. The Connecticut net income, or apportioned Connecticut net income for multistate corporations, is taxed at:

FOR INCOME YEARS BEGINNING	RATE
On or after January 1, 1999 but before January 1, 2000	8.5%
On or after January 1, 2000	7.5%

**Minimum tax base:** The Connecticut minimum tax base is:

- The average value of issued and outstanding capital stock, surplus, and undivided profits and surplus reserves reduced by
- 2) The average value of any deficit carried on the balance sheet and holdings of stock of private (nongovernmental) corporations including treasury stock. Multistate corporations multiply their Connecticut minumum tax base by an apportionment fraction that is the average of the intangible personal property and tangible personal property ratios. The Connecticut minimum tax base, or apportioned Connecticut minimum tax base for multistate corporations, is taxed at a rate of 3.1 mils (\$0.0031) per dollar. The additional tax cannot be more than \$1,000,000 nor be less than \$250.

A corporation has the following filing requirements when its estimated current year tax exceeds \$1,000.

For income years beginning on or after January 1, 1998, the required estimated payments are the lesser of:

1st installment	30% of prior year's tax or 27% of current year's tax;
2nd installment	70% of prior year's tax or 63% of current year's tax;
3rd installment	80% of prior year's tax or 72% of current year's tax;
4th installment	100% of prior year's tax or 90% of current year's tax.

C corporations must file **Form CT-1120**, *Corporation Business Tax Return*, on or before the first day of the fourth month next succeeding the end of the income year.

#### **S CORPORATIONS**

Conn. Gen. Stat. § 12-217(c)(2) provides for the phaseout of the S corporation business tax by reducing the percentage of net income subject to tax for income years commencing on or after January 1, 1997. For income years beginning on or after January 1, 2001, S corporations will no longer be subject to the corporation business tax.

S corporation shareholders pay personal income tax on the portion of their pro-rata share of nonseparately stated income as well as their Connecticut sourced portion of their pro-rata share of separately stated income, that is not subject to the corporation business tax when filing Form CT-1040, Form CT-1040NR/PY, Form CT-1120SI or Form CT-G.

S corporations file Form CT-1120S, S Corporation Business Tax Return, and Form CT-1120SI, Connecticut S Corporation Information and Composite Income Tax Return, on or before the fifteenth day of the fourth month next succeeding the end of the income year.

FOR INCOME YEARS BEGINNING	BUTBEFORE	NET INCOME SUBJECT TO TAX
January 1, 1999	January 1, 2000	55%
January 1, 2000	January 1, 2001	30%
January 1, 2001	_	0%

#### **Tax Credits**

Credits against the tax are available. Request **IP 95(2.1)**, A Guide to Connecticut Corporation Business Tax Credits, for more information on corporation business tax credits.

#### **Motor Vehicle Fuels Tax**

A tax is imposed on motor fuel used to propel motor vehicles on public highways or roads. The rate effective July 1, 1998, is  $32\phi$  per gallon. The gasohol rate is  $31\phi$  per gallon effective July 1, 1998. The diesel fuel tax rate is  $18\phi$  per gallon. *Fuel* includes gasoline, diesel, aviation fuel, and any other combustible gas or liquid which generates the power needed to propel a motor vehicle.

Motor fuel distributors report monthly the gallonage sold or used, and remit the tax owed. The tax return and remittance for sales made in the previous month are due no later than the 25th of each month.

The Connecticut General Statutes provides several exemptions from the motor fuels tax. They include but are not limited to fuel that is sold to the United States Government, the State of Connecticut, and any Connecticut municipality or transit district, when such fuel is used in vehicles owned and operated, or leased and operated by any of the entities mentioned above.

#### **Motor Carrier Road Tax**

A tax is imposed on motor carriers operating qualified motor vehicles on the use of motor fuel in their operations in Connecticut. The rate is equivalent to the Connecticut motor vehicle fuels tax rate. *A qualified motor vehicle* is a motor vehicle that is used, designed or maintained for transportation of persons or property and that:

- Has two axles and a gross vehicle weight or registered gross vehicle weight exceeding 26,000 pounds; or
- Has three or more axles regardless of weight; or
- Is used in combination and the combined gross vehicle weight or registered gross vehicle weight exceeds 26,000 lbs.

Connecticut is a member of the International Fuel Tax Agreement (IFTA). IFTA is an agreement among jurisdictions (States of the United States and Canadian provinces) to simplify the reporting of the fuel use taxes by interstate carriers. All 48 contiguous states are members of the IFTA program as well as 10 Canadian provinces.

Each motor carrier based in Connecticut that operates in at least one other IFTA jurisdiction, must obtain a Connecticut IFTA license and decals. For carriers based in another jurisdiction that is also an IFTA member, the IFTA license and decals from that jurisdiction satisfy Connecticut fuel use

tax requirements. Qualified motor vehicles based outside Connecticut in a non-IFTA jurisdiction or that operate only in Connecticut must obtain Connecticut fuel tax decals. Applications for registration may be obtained by contacting the DRS Registration Unit at 860-297-4872.

#### **Real Estate Conveyance Tax**

There is a municipal conveyance tax imposed on deeds conveying real estate. The tax rate is eleven one-hundredths of one percent of the consideration received for the real property.

There is also a state conveyance tax imposed on deeds conveying real estate. The tax rate on the consideration received for the real estate is as follows:

Unimproved land	0.5%
Nonresidential property other than unimproved land	1.0%
Residential dwelling: Portion \$800,000 or less	0.5%
Portion that exceeds \$800,000	1.0%
Residential property other than residential dwelling	0.5%
Deed in lieu of foreclosures to financial institution or its subsidiary which holds a delinquent mortgage on the property where mortgage payments have been delinquent for not less than 6 months	0.5%

The taxes must be paid by the seller before the deed can be recorded.

#### **Admissions, Cabaret and Dues Taxes**

An **admissions tax** of 10% (.10) is imposed on the admission charge to any place of amusement, entertainment, or recreation, including but not limited to theaters, motion picture shows, amusement parks, fairgrounds, racetracks, dance halls, ballparks, golf courses, etc.

A dues tax of 10% (.10) is imposed on any amount paid as dues or initiation fees to any social, athletic or sporting club which is either owned or operated by its members. A club is exempt from the dues tax if the annual dues of every member and any initiation fee are each \$100 or less.

The **cabaret tax** is repealed as of July 1, 1999. The cabaret tax was a 5% (.05) tax imposed on all amounts charged for admission, food and drink, service or merchandise at any cabaret or similar place furnishing music, dancing privileges, or other entertainment for profit in conjunction with the selling or serving of alcoholic beverages. Admission charges to many

establishments formerly subject to cabaret tax are now subject to admissions tax.

#### **Cigarette Tax**

All cigarettes sold in Connecticut are subject to an excise tax, which is paid by the distributor. The tax is 50¢ per pack of twenty. Cigarettes are also subject to the 6% (.06) sales and use taxes. Licensed distributors purchase stamps or heat-applied decals that are affixed to each pack of cigarettes to indicate that the cigarette tax has been paid. These individuals are responsible for filing monthly reports with DRS no later than the 25th day of each month for the previous calendar month. A cigarette dealer's license is required by those making over-the-counter sales of cigarettes. The annual fee is \$25. The license is valid from October 1 through September 30 each year.

Restrictions have been placed on "gray market" cigarettes, most notably the prohibition on the sale or possession of such cigarettes by licensed cigarette distributors or licensed cigarette dealers in Connecticut.

Gray market cigarettes are commonly referred to as those manufactured in the United States and intended to be sold outside the United States, but which reenter the United States market.

Effective July 1, 1999, licensed cigarette distributors and licensed cigarette dealers are prohibited from affixing Connecticut cigarette tax stamps (including heat-applied decals) to gray market cigarettes. For more information obtain **SN 99(8)**, Sale and Possession of "Gray Market" Cigarettes.

#### Alcoholic Beverages Tax

The alcoholic beverages tax is an excise tax paid by each alcoholic beverage distributor to the State of Connecticut. All alcoholic beverages removed from inventory are taxable except for authorized adjustments or tax exempt sales. All alcoholic beverage distributors are also regulated by the Department of Consumer Protection, Liquor Control Division.



Applicable tax rates are:

BEVERAGE	SIZE	TAX RATE
Beer	Barrel	\$6.00
Beer	Wine Gallon	.20
Cider (7% or less alcohol)	Wine Gallon	.20
Cider (over 7% alcohol)	Wine Gallon	.60
Distilled Liquor	Wine Gallon	4.50
Still Wine	Wine Gallon	.60
Sparkling Wine	Wine Gallon	1.50
Alcohol (Over 100 Proof)	Proof Gallon	4.50
Liquor Cooler	Wine Gallon	2.05
Still Wine (Small Wineries)	Wine Gallon	.15

#### **Tourism Account Surcharge**

A surcharge of \$1 per day, or portion of a day, is imposed on every lessor for the rental or lease of a passenger motor vehicle that is delivered to a lessee in Connecticut (regardless of where the vehicle is subsequently used) for a term of 30 consecutive calendar days or less. Reimbursement for the surcharge is to be collected by the lessor from the lessee. The surcharge is due and payable with **Form OP-337**, *Tourism Fund Surcharge Return*, to be filed quarterly (or monthly if total yearly surcharge liability is \$4,000 or more). The return must show the number and rental period of all passenger motor vehicles leased by the lessor during the reporting period. For further information request **PS 98(7)**, *The Motor Vehicle Rental Surcharge and the Tourism Account Surcharge*.

#### **Motor Vehicle Rental Surcharge**

A 3% (.03) rental surcharge is imposed on each private passenger motor vehicle rental in Connecticut by a rental company for a term of 30 consecutive calendar days or

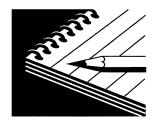
less. On or before February 15, each rental company must file **Form OP-383**, *Motor Vehicle Rental Surcharge Report*, with



DRS, and pay over to DRS the portion of the motor vehicle rental surcharge actually collected during the preceding calendar year that *exceeds* the sum of:

- 1. The amount of personal property tax actually paid, in the aggregate, to a Connecticut municipality or municipalities by the rental company on private passenger motor vehicles that were rented by it to others during such year; plus
- 2. The licensing, titling, and registration fees actually paid, in the aggregate to the Connecticut Department of Motor Vehicles by the rental company on private passenger motor vehicles that were rented by it to others during such year.

Request **PS 98(7)**, The Motor Vehicle Rental Surcharge and the Tourism Account Surcharge.



In addition to understanding the requirements of DRS, a new business owner should become familiar with the requirements of other state agencies, municipalities, and the federal government. This chapter will assist you by providing an overview of some of these requirements and will refer you to other agencies you should contact for further information.

#### **Permits and Licenses**

Certain types of business are subject to regulation by the state or the federal government, or both, and may be required to obtain a permit or license to operate. Call the Connecticut Department of Economic and Community Development to find out if your business must obtain permits or licenses before it can begin operations. Its *One-Stop Licensing Center* can provide you with information about state permits, licenses, initial and annual fees and other information about the application process. Contact the Connecticut Economic Resource Center at 1-800-392-2122.

#### **Federal Tax Requirements**

Contact the Internal Revenue Service (IRS) for information about federal tax liabilities and requirements. Federal taxes that may apply to your business include income tax, self-employment tax, employment taxes, and excise taxes. You can contact the IRS for assistance by calling 1-800-829-1040. Telecommunications Device for the Deaf users can call 1-800-829-4059. You can also visit an IRS walk-in center. Check the "blue pages" of your Connecticut telephone directory under "United States Government" for the office nearest to you.

The IRS has several free publications for small businesses. You may wish to order Publication 334, *Tax Guide for Small Business*, and Publication 583, *Taxpayers Starting a Business*. Federal tax forms and publications can be ordered by calling the IRS forms ordering service at 1-800-829-3676.

## Requirements of Other State Agencies and Municipalities

The following Connecticut taxes are administered by other state agencies: corporation franchise tax, unemployment compensation tax, and motor vehicle fees. Each municipality administers a property tax on real and tangible personal property.

#### Office of the Secretary of the State

**Corporation franchise tax** - The Office of the Secretary of the State collects a franchise tax from Connecticut corporations. The corporate franchise tax is established by Conn. Gen. Stat. §33-305. For more information contact the Office of the Secretary of the State at 860-509-6000.

• **Domestic corporations:** A domestic corporation is required to pay a franchise tax to the Secretary of the State at the time of incorporation and at the time of any increase in the number of shares of authorized capital stock:

NUMBER OF SHARES	TAX RATE
First 10,000 shares	1¢ per share
10,001-100,000 shares	1/2¢ per share
100,001-1,000,000 shares	1/4¢ per share
1,000,000+ shares	1/5¢ per share

#### (Minimum franchise tax: \$150)

Additional fees of note for the incorporating domestic corporation are as follows:

- \$50 for filing the certificate of incorporation;
- \$75 for filing the organization report;
- \$75 for filing the annual report which is due every year on or before the last business day of the month in which occurs the anniversary date of incorporation; and
- \$25 for a certified copy of a corporate document.
- Foreign corporations: A corporation organized outside the state may obtain a certificate of authority to transact business in Connecticut by filing an application with the Secretary of the State and appointing a registered agent to accept service of process. Applications may be obtained from the Secretary of the State and must be accompanied by a filing fee of \$275 and a certificate of legal existence from the state of its incorporation. Foreign

corporations must file annual reports that are due on or before the last business day of the month that is the anniversary date of the filing of the application for certificate of authority. The annual report and license fee of \$300 is payable upon filing of the annual report.

#### **Department of Labor**

**Unemployment Compensation Tax** – The Department of Labor administers the Unemployment Compensation Tax. For more information and registration forms, write to:

Connecticut Department of Labor Attn: Employer Status Unit 200 Folly Brook Boulevard Wethersfield, CT 06109 or call 860-263-6550.

- Employers engaged in covered activities are subject to the Unemployment Compensation Act if:
  - 1. During a calendar quarter of the current or preceding calendar year they paid wages totaling \$1,500 or more, or
  - 2. They had, during the current or preceding calendar year, one or more employees at any time in each of 20 calendar weeks.
- Agricultural employers are subject to the Unemployment Compensation Act if:
  - 1. During any calendar quarter of the current or preceding calendar year they paid cash wages totaling \$20,000 or more, or
  - 2. They had, during the current or preceding calendar year, 10 or more employees at any time in each of 20 calendar weeks.
- Domestic employers are subject to the Unemployment Compensation Act if they paid cash wages totaling \$1,000 or more during any calendar quarter of the current or preceding calendar year.
- The Unemployment Compensation Fund is financed through a benefit ratio system. For employers who qualify to be experience-rated (those who have been chargeable with benefits for at least one year ending June 30), taxes are based on:
  - 1. The benefit ratio of each employer, which determine the charged tax rate, and
  - 2. Unemployment compensation fund reserves, which determine a fund solvency tax rate. These rates are recalculated annually for qualified employers. An employer's charged tax rate is the ratio of charges during the applicable experience period to the taxable payroll for the same period; it can range from 0.5% to 5.4% of taxable payroll. The fund solvency tax rate may increase an

employer's total contribution rate, depending on the solvency of the unemployment compensation fund. Calculated annually, it applies uniformly to all employers who qualify for experience rating. For 1999 and future years the range will be from 0.0% to 1.4%.

- An employer who has not been subject to the Unemployment Compensation Act for a sufficient period of time to be experience-rated pays contributions at a rate that is the higher of 1.0% of taxable wages, or the Connecticut five-year benefit cost rate. An employer's taxable wages consist of the sum of employees' wages not in excess \$15,000 in 1999, the maximum according to current law.
- The maximum unemployment compensation rate is \$376 per week, effective October 1998. The rate is revised annually as of the first Sunday in October. The annual increase is limited to \$18 over the previous maximum benefit. However, the maximum benefit cannot exceed 60% of the average weekly wage of manufacturing production and related workers in Connecticut.

#### **Department of Motor Vehicles**

**Motor Vehicle Fees** – Motor vehicle registration is administered by the Department of Motor Vehicles. For more information on motor vehicle fees write to:

Connecticut Department of Motor Vehicles 60 State Street Wethersfield, CT 06161 or call 1-800-842-8222

- There is a biennial registration fee of \$70 for passenger cars and \$78 for passenger cars used for business purposes. Upon renewal, there is an additional \$4 Clean Air Act fee for all classes of motor vehicles. Operator licenses are renewed every four years for \$35.50. Commercial driver licenses are renewed every four years for \$50.
- Registration fees for commercial motor vehicles and tractors are based on vehicle gross weight as follows:

WEIGHT	REGISTRATION FEE
Up to 20,000 lbs.	\$1.15 per 100 lbs. (or fraction thereof)
20,001 - 30,000 lbs.	\$1.40 per 100 lbs. (or fraction thereof)
30,001 - 73,000 lbs.	\$1.75 per 100 lbs. (or fraction thereof)
73,001 – and up	\$1.90 per 100 lbs. (or fraction thereof)

There is a \$306 registration fee per year (not prorated) for heavy duty vehicles (55,000 lbs. gross weight and over). Overweight vehicles require a special permit from the Department of Transportation.

#### Office of Policy and Management

**Property Tax** – The property tax is administered by each Connecticut municipality. For more information on property tax, write to:

Intergovernmental Policy Division Office of Policy and Management 450 Capitol Avenue Mail Stop 54 FOR Hartford, CT 06106-1308

Specific information can be obtained from the city or town assessor where the business will be located.

- Each company pays an ad valorem property tax to the community in which it has real and/or personal property. Manufacturing inventories of finished goods and goods in process are exempt, as are mercantile inventories.
- October 1 is the annual assessment date. Not later than November 1, each company must file a declaration of its personal property with the local assessor. Personal property and motor vehicles are revalued annually. Real property is revalued every four years. Increases in assessed values of real property resulting from revaluation may be phased-in for up to four years, at the community's option.

- Any municipality with a population in excess of 35,000 may establish a special service district to construct, own, operate, and maintain public improvements, and to provide within that district such services which a municipality is authorized to provide (except elementary and secondary education). Such district may levy a property tax, to be administered by the municipality.
- Newly acquired manufacturing machinery and equipment (including property used in the production of motion pictures, videos and sound recordings) may be exempt from the property tax for a five year period. New commercial motor vehicles used exclusively for the interstate or intrastate transport of freight for hire, may also be exempt for a five year period. Both exemptions must be claimed annually between October 1 and November 1 of each year. Applications for exemption and personal property declaration forms are available from the local assessor.
- Connecticut has a free port law which permits goods shipped in from out-of-state to remain free of local property taxes while stored in a public warehouse not owned by consignor or consignee, provided such goods remain in their original packages.



The following agencies can help you in planning and starting your new business.

## Connecticut Department of Revenue Services (DRS)

Telephone numbers and addresses of DRS walk-in locations are listed on the back cover of this booklet. Contact DRS between 8:00 a.m. and 5:00 p.m. for tax information, forms, publications and other services. Services for businesses include:

#### **Understanding Connecticut Taxes Clearly**

Understanding Connecticut Taxes Clearly, a free evening workshop on state taxes offered throughout the year at locations around the state. Registration information is available from the DRS Taxpayer Services Division.

#### **CONN-TAX**

The DRS tax information telephone system. Using a touch-tone phone, you can access our automated services at any time. You may also use CONN-TAX to speak with DRS staff during regular business hours. See telephone numbers on the back cover.

#### TAX-FAX

If you have a fax machine with a handset or calling capabilities, you may order and receive information and forms 24 hours a day. To use TAX-FAX dial 860-297-5698 from your fax machine and follow the voice prompt messages.

#### **DRS Web Site**

www.state.ct.us/drs

#### Internal Revenue Service (IRS)

Call the IRS to order federal tax forms and publications or for federal tax information.

#### **IRS Toll-Free Numbers:**

Federal Tax Information 1-800-829-1040 Tele-Tax (recorded tax information) 1-800-829-4477 Federal Tax Forms and

Publications 1-800-829-3676

Telecommunications Device

for the Deaf 1-800-829-4059

#### **Small business workshops:**

Basic federal tax information is provided in these IRS sponsored seminars. Call 1-800-829-1040 to request an application. **Department of Revenue Services** representatives provide a brief overview of Connecticut State taxes at each session.

## Resource Organizations to Assist Businesses

#### Community Accounting Aid & Services, Inc.

1800 Asylum Avenue, 4th Floor West Hartford CT 06117 860-570-9113

#### Connecticut Small Business Development Center State Headquarters Storrs

University of Connecticut 2 Bourn Place, U94 Storrs CT 06269-5094 860-486-4135 email: StateDirector@ct.sbdc.uconn.edu Questions@ct.sbdc.uconn.edu www.sbdc.uconn.edu

#### Hartford Economic Development Corporation

15 Lewis Street, Suite 204 Hartford CT 06103 860-527-1301

#### **Connecticut Economic Resource Center (CERC)**

805 Brook Street - Bldg. 4 Rocky Hill CT 06067 860-571-7136 or 1-800-392-2122

www.cerc.com

## Minority Business Entrepreneurial and Development Center

194 Capen Street Hartford CT 06120 860-247-9203

#### **Connecticut Development Authority**

999 West Street Rocky Hill CT 06067 860-258-7800

#### U.S. Small Business Administration

330 Main Street Hartford CT 06106 860-240-4700

### **APPENDIX**

#### CONNECTICUT TAX FORMS, PUBLICATIONS AND CERTIFICATES

The following forms, publications and certificates will be of interest to most business people. The publication numbers referenced are updated at the time of printing, but because the information may change, request the most current version when you order.

#### **SALES AND USE TAXES**

OS-114	Sales and Use Tax Return
OP-186	Connecticut Individual Use Tax Return
IP 92(1.5)	Q & A On Sales and Use Taxes For a New Business
IP 93(3.1)	Q & A on the Connecticut Use Tax for Businesses and Professions
IP 93(4.2)	Notice to Retailers Regarding Sales and Use Taxes Resale Certificate
IP 99(5.1)	Topical Index to Rulings and Administrative Pronouncements Covering Sales and Use Taxes
IP 99(17)	Farmer's Guide to Sales & Use Taxes, Motor Vehicle Fuels Tax, and Estimated Income Taxes
IP 99(19)	Building Contractors' Guide to Sales and Use Taxes
PS 98(8)	Sales and Use Tax Refund Policy
SN 98(10)	The "Buy Connecticut" Provision

#### **MISCELLANEOUS**

**CERT-109** 

REG-1	Application for Tax Registration Number
LGL-001	Power of Attorney
LGL-002	Request for Disclosure of Confidential Information Reported on a Tax Return
LGL-003	Limited Power of Attorney
CT-8822	Change of Address
IP 95(3.1)	International Fuel Tax Agreement-What It Means for a Connecticut Motor Carrier
IP 99(4)	Numerical Index to Rulings and Administrative Pronouncements As Affected, If At All, By Later-Issued Rulings and Pronouncements
IP 99(6)	Topical Index to Rulings and Administrative Pronouncements Covering Miscellaneous Taxes and Administrative Topics
IP 99(11)	Business Taxes
IP 96(14)	Q & A Concerning Freedom of Information Act Requests
IP 96(12)	Q & A Concerning Requests For Disclosure of Tax Returns and Tax Return Information
PS 91(6.2)	Procedures in Handling Requests for Issuance of Rulings
PS 92(4.2)	Your Rights as a Connecticut Taxpayer
PS 92(12.1)	Limited Liability Companies

Certificate of Partial Exemption for Machinery and Equipment

SALES	S AND USE TAXES EXEMPTION CERTIFICATES
•	Sales & Use Tax Resale Certificate (Regulations 1 & 23)
CERT-100	Materials, Tools and Fuel Certificate
CERT-101	Machinery, Component Parts and Replacement and Repair Parts of Machinery Used Directly in a Manufacturing Process
CERT-102	Certified Rehabilitation Certificate for Certified Historic Structures
CERT-103	Residential Condominium Association Certificate
CERT-104	New Construction Certificate
CERT-105	Commercial Motor Vehicle Purchased Within Connecticut to be Used Exclusively in the Carriage of Freight in Interstate Commerce
CERT-106	Claim for Refund of Use Tax Paid on Motor Vehicle Purchased from Other than a Motor Vehicle Dealer
CERT-107	Rate Reduction Certificate Vessel Purchased from a Connecticut Retailer within the State of Connecticut by a Resident of Another State
CERT-108	Certificate of Partial Exemption for Materials, Tools and Fuels

CERT-110	Aircraft Repair Services Certificate, Aircraft Repair and Replacement Parts Certificate
CERT-111	Certificate for Machinery, Equipment, Materials, Tools and Fuel Used by an Aircraft Manufacturer Operating an Aircraft Manufacturing Facility
CERT-112	Certificate for Exempt Qualifying Purchase of Meals or Lodging by an Exempt Organization or Qualifying Governmental Agency
CERT-113	Certificate for Purchases of Tangible Personal Property and Services by a Nonprofit Nursing Home, Nonprofit Rest Home or Nonprofit Home for the Aged
CERT-114	Commercial Motor Vehicle or Motor Bus Purchased Within Connecticut to be Used in Interstate Commerce as an Interstate Motor Bus
CERT-115	Certificate for Exempt Purchases of Gas, Electricity, and Heating Fuel Purchased for Residential Use or for Use in Agricultural Production, in the Fabrication of Finished Products to be Sold, or in an Industrial Manufacturing Plant
CERT-116	Exempt Petroleum Products Certificate
CERT-117	Certificate for Purchases of Tangible Personal Property Incorporated into or Consumed in Air Pollution Control Facilities
CERT-119	Certificate for Purchases of Tangible Personal Property and Services by Qualifying Exempt Organizations
CERT-120	Certificate for Machinery, Equipment, Tools, Materials and Supplies Used in the Production of Printed Materials or in Prepress Production
CERT-121	Exemption for Landscaping and Horticulture Services, Window Cleaning Services and Maintenance Services Rendered to Recipients of Total Disability Benefits
CERT-122	Certificate for Refund of Sales Tax Paid on Exempt Qualifying Purchases of Meals or Lodging by an Exempt Organization or Qualifying Governmental Agency
CERT-123	Blanket Certificate For Exempt Qualifying Purchases of Meals or Lodging by an Exempt Organization or Qualifying Governmental Agency
CERT-124	Certificate for Purchases in Connection with Water Pollution Control Facilities
CERT-125	Sales and Use Tax Exemption for Motor Vehicle or Vessel Purchased by a Nonresident of Connecticut
CERT-126	Certificate for Exempt Purchases of Tangible Personal Property for Low and Moderate Income Housing Facilities
CERT-127	Certificate for Exempt Purchases by an Enrolled Member or by the Tribal Government of the Mashantucket Pequot Tribe or Mohegan Tribe
CERT-128	Certificate for Exempt Purchases by Contractors in Connection with Construction Projects on the Mashantucket Pequot or Mohegan Reservations
CERT-129	Exemption for Items Used Directly in the Biotechnology Industry
CERT-130	Sales and Use Tax Exemption for Purchases by Water Companies
CERT-131	Exemption for Projects of the Connecticut Resources Recovery Authority and Solid Waste-to-Energy Facilities
CERT-132	Sales and Use Tax Exemption under the "Buy Connecticut" Provision
•	Charitable and Religious Organization Exemption Certificate (nonprofit housing organizations that were issued a Connecticut exemption permit before July 1, 1995, by the Department.)
•	Governmental Agency Exemption Certificate
•	Federal Credit Union Exemption Certificate

- Federal Credit Union Exemption Certificate
- Contractor's Exempt Purchase Certificate
- Printed Material Certificate

#### WITHHOLDING TAX

CT-WH	Connecticut Withholding Tax Payment Form
CT-941	Connecticut Quarterly Reconciliation of Withholding
CT-941X	Amended Connecticut Quarterly Reconciliation of Withholding
CT-W3	Connecticut Annual Reconciliation of Withholding
CT-W4	Employee's Withholding or Exemption Certificate
CT-W4P	Withholding Certificate for Pension or Annuity Payments
CT-W4NA	Employee's Withholding or Exemption Certificate - Nonresident Apportionment

## For Tax Forms, Publications or Personal Assistance

Visit the **DRS Web site** at: www.state.ct.us/drs

General E-mail: drs@po.state.ct.us

Forms and Publications by E-mail: ctforms@po.state.ct.us



**Conn-Tax:** If you have a touch-tone phone, you can obtain important tax information 24 hours a day from Conn-Tax, DRS's telephone information line.

Call 800-382-9463 (in-state) or 860-297-5962 (anywhere).

For **prerecorded tax information**, select a topic from the menu options provided.

For forms or publications, press "2."

To speak to a **Taxpayer Services representative**, call between 8 a.m. and 5 p.m., Monday through Friday, and press "0."

**TTY**, **TDD** and **Text Telephone** users only may transmit inquiries 24 hours a day, seven days a week by calling 860-297-4911.

**DRS TaxFax:** Get forms and publications any hour of the day, seven days a week, by calling 860-297-5698 from the handset attached to your fax machine.

#### Write to:

DRS Taxpayer Services Division 25 Sigourney Street Hartford CT 06106-5032



**DRS Offices:** Visit our main office in Hartford or visit our field offices in Bridgeport, Hamden, Norwich or Waterbury weekdays, 8 a.m. to 5 p.m. Call **Conn-Tax** or the location listed below for directions.



### **MISSION STATEMENT**

The Mission of the
Connecticut Department of Revenue Services
is to administer the tax laws of the State of Connecticut
and collect the tax revenues
in the most cost effective manner;
achieve the highest level of voluntary compliance
through accurate, efficient and courteous customer services;
and perform in a manner
which instills public confidence in the integrity
and fairness of the state's tax programs.

IP 99(21.1), Getting Started in Business: Understanding Connecticut Taxes

State of Connecticut

Department of Revenue Services

25 Sigourney Street

Hartford CT 06106